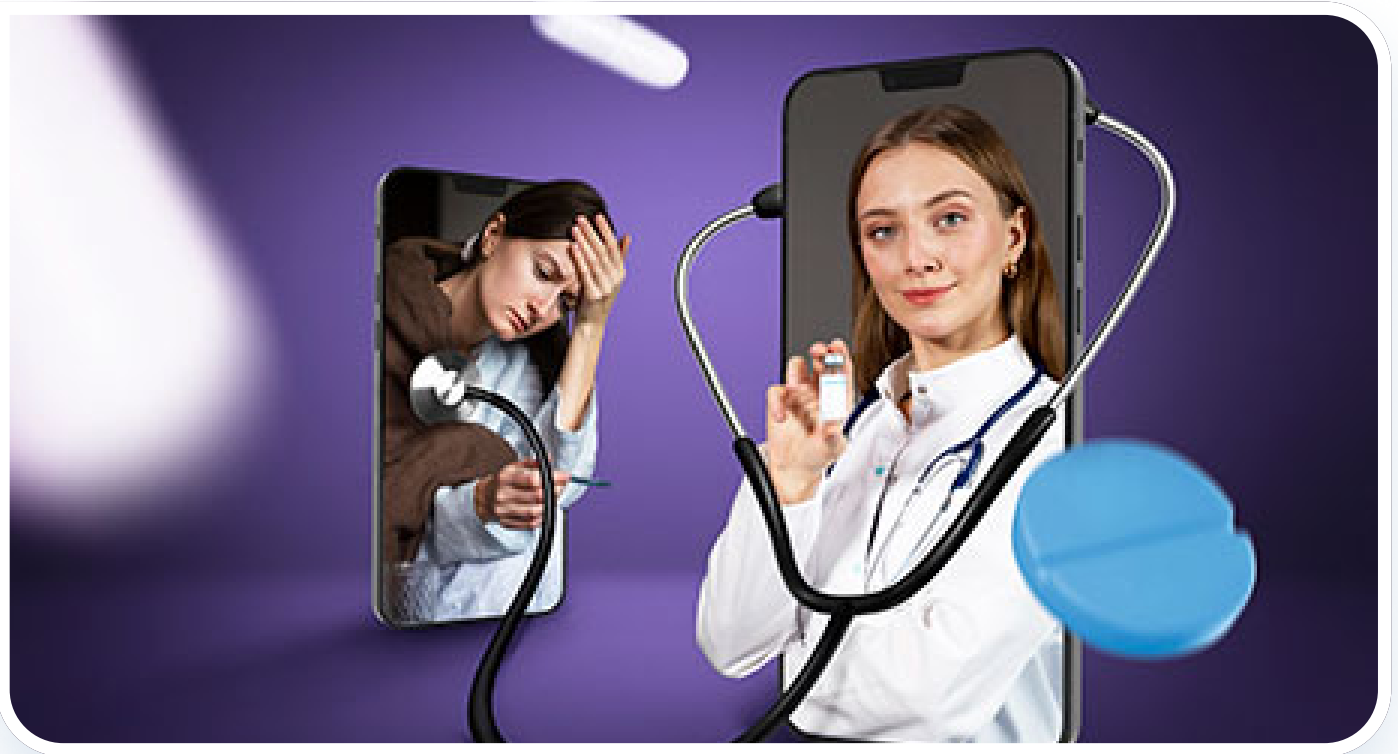
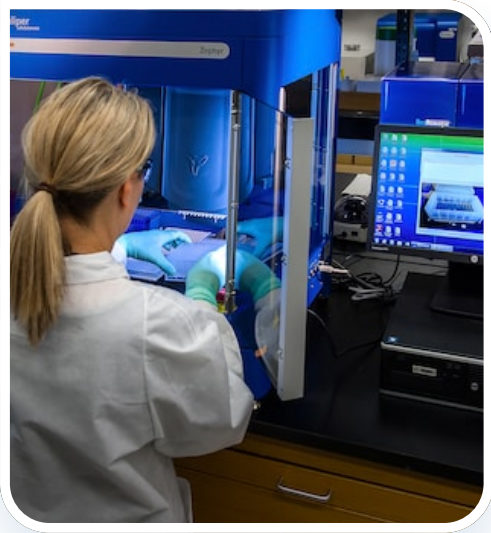


# CASE STUDY

A HIPPA-Complaint Telehealth Platform  
Made Remote Care Accessible &  
Affordable





# A HIPAA-Compliant Telehealth Platform Made Remote Care Accessible & Affordable

## AT A GLANCE

### Challenges

A leading HIPAA-compliant telemedicine company in the US partnered with InfoStride to design and launch a platform that made virtual care accessible and affordable.

### Benefits

- Enhanced patient outcomes
- Improved access to care
- Cost reduction



"InfoStride team went above and beyond to understand and address our business requirements intricately. Their in-depth technical knowledge coupled with their innovative approach helped us leverage their expertise in building our platform at the needed speed."

## THE CHALLENGE

A leading HIPAA-compliant telemedicine company in the US aims to build a platform that provides affordable and accessible care for patients who want to connect with a doctor virtually or self-screen their health.

The client wanted to create both mobile (Android & iOS) and web versions of their platform.

InfoStride was chosen as a key strategic implementation partner to build a solution that provides end-to-end telehealth services, starting from scheduling online appointments with certified healthcare professionals to prescribing drugs and lab tests.

## OUR APPROACH

InfoStride led the collaboration with a product discovery workshop so that both the execution team and the client gain a clear shared understanding of the client's product vision and goals.

- InfoStride business analysts and the core development team collaborated with the client to understand technical and business implications, and deduced a product roadmap to design, develop and test the product.
- Set up the offshore extension of the design, development, and quality assurance team in the preferred time zone to support the client.
- Agile project management methodology, reporting system, and weekly meetings were adopted for effective communication between the client's team in the USA and InfoStride offshore team in India, and to accelerate product delivery.

## OUR SOLUTION



InfoStride's expertise in full-cycle mobile and web application development helped the client to build a powerful telemedicine platform that enhances patient engagement with a doctor, improves patient care and ensures faster treatment.

Designed and developed an all-in-one telehealth platform (mobile & web version) with key features:

- Online health screening
- Same-day, timely telephone- or video-based consultation with licensed doctors
- HIPAA Compliant Communication
- E-prescription & doorstep delivery of medicines via the partner pharmacies

Patient history management in the cloud using AWS.

## THE TECHNOLOGY STACK



### Development Stack

- Programming Language: JavaScript
- Front-end Framework: Vue.js
- Web Application Framework: Laravel
- Cloud Computing: AWS

## Contact Us

Phone No: +1(415)360-1700

Email: reachus@infostride.com

HQ Address - USA

3031 Tisch Way, 110 Plaza West, San Jose, California 95128

Office Address - INDIA

Plot E 40 Phase VIII, ELTOP Area, Mohali-160055

**InfoStride** ➤

HQ Address - SINGAPORE

160 Robinson Road, #14-04 Singapore

Business Federation Center, Singapore (068914)

Office Address - DUBAI

Bay Square, Business Bay Area, Dubai 500001