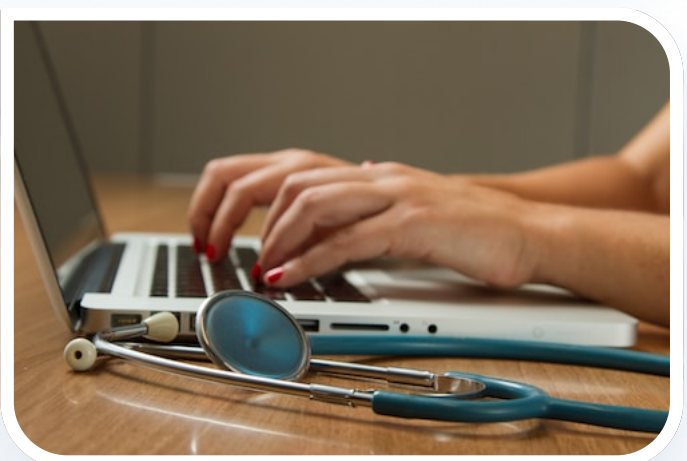
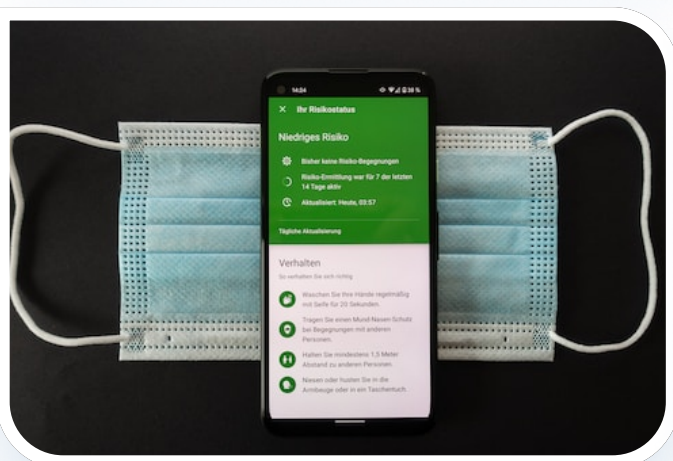


CASE STUDY

An All-in-one Telehealth App Made
Medical Assistance Accessible
Anytime, Anywhere





An All-in-one Telehealth App Made Medical Assistance Accessible Anytime, Anywhere

AT A GLANCE

Challenges

A leading medical service provider in the USA partnered with InfoStride to build an innovative telehealth application to provide medical patients quick access to virtual healthcare

Benefits

- Enhanced patient outcomes
- Improved access to care
- Cost reduction



"InfoStride team is highly professional, accessible, and easy to work with. They have ensured seamless management of projects, highly effective communications, and quick feedback response."

THE CHALLENGE

Our client is one of the leading medical service providers in the US, with a mission to improve patient care and reduce costs throughout the health system. In lieu of that, the client wanted to build a solution that makes telehealth easier even for those who are not computer savvy.

The client sought the assistance of InfoStride to build an all-in-one telehealth platform that enables phone and video appointments between a certified healthcare practitioner and a patient.

The main aim was to provide a platform for people that prevents them from traveling and doing cumbersome formalities before their medical check-ups. Instead, the platform enables people to see a doctor from the comfort of their home.

OUR APPROACH

InfoStride led the collaboration with a product discovery workshop so that both the execution team and the client gain a clear shared understanding of the client's product vision and goals.

- InfoStride business analysts and the core development team collaborated with the client to understand technical and business implications, and deduced a product roadmap to design, develop and test the product.
- Set up the offshore extension of the design, development, and quality assurance team in the preferred time zone to support the client.
- Agile project management methodology, reporting system, and weekly meetings were adopted for effective communication between the client's team in the USA and InfoStride offshore team in India, and to accelerate product delivery.

OUR SOLUTION



InfoStride's expertise in full-cycle mobile application engineering helped the client to build a powerful telemedicine platform that enhances patient engagement with a doctor, improves patient care and ensures faster treatment.

Designed and developed an all-in-one platform for medical patients with key features:

- Schedule a call or video appointment with US-certified doctors
- Doorstep delivery of medicines
- Managing medical needs made easy for patients

Zoom Integration with the platform for virtual appointments with a doctor via online video conferencing.

THE TECHNOLOGY STACK



Development Stack

- Programming Language: Kotlin
- Operating System: Android
- Firebase Cloud Messaging (FCM)
- Retrofit
- Room Database
- Payment System: Braintree

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